



1420 N. Burton Place
Anaheim, CA 926806
Phone: 714.239.1122
Text: 949.239.1130
Accounting@SantaAnaWheel.com

Terms and Conditions

Application

By submitting an application, I certify that all information on the application is accurate and true to the best of my knowledge. In addition, the Retailer's Wholesale Program is only offered to customers intended to resell our products. Submitting your application to Santa Ana Wheel / OEM Wheel Shop does not guarantee a retailer / wholesale account. **Accounts cannot be opened without authorized signature on the application.**

Account

Santa Ana Wheel / OEM Wheel Shop only offers wholesale accounts to verified businesses. Wholesale accounts are not available for end-users or individuals making products for their own vehicles. To be considered for an account businesses must submit a valid seller's permit, Federal Tax ID #, or Employment Verification Number.

Please provide copies of the following documents along with your application:

1. Federal TAX ID (EIN) Information
2. State, County, or City Business License
3. State Resale Certificate or License

Payment

All orders must be prepaid prior to shipment, unless credit is available. We can ship orders COD (only with credit accounts) — no exceptions will be made regardless of account status. We process all major credit and debit cards. Cash, Paypal, checks, and wire transfers are also forms of valid payment.

Credit

Should company credit become available, terms and conditions will be specifically outlined and stated in communication through our sales rep. Invoices are due Net 10, Net 15, or Net 30 from the invoice date. For Net 30 and recurring monthly invoices, a payment date of your choosing will be used.

Delinquent Accounts

We reserve the right to request payment in full for unpaid invoices. Invoices not paid within the specified payment terms will be charged 1.5% interest per month. Any unpaid or overdue invoices may result in the termination of the wholesale account. Termination will require future orders be prepaid prior to shipment or on COD terms only.

Returns

All returns require an RGA#. RGA#'s must be issued within 10 days of purchase. No returns will be accepted after 30 days from purchase. The customer is responsible for all shipping charges. In the instance that your personal property has been left with Santa Ana Wheel, and no deposit has been made, we reserve the right to dispose of said property after 30 days if the customer has not communicated how to proceed after three attempts of contacting customer with provided contact information. All returns are subject to a 20% restocking fee.

Freight

We strive to ship all orders on the same day they are received; however, some orders will ship the next business day depending on certain circumstances (time of day ordered, volume, custom requests, etc). With a success rate of 99.7%, we ship most orders within 24 hours but cannot guarantee it. Orders are always processed in the order in which they are received. Please contact us directly if you require expedited shipping, need an order broken into multiple shipments, or have any specific request.

By default, all orders will ship on our FedEx or UPS accounts. We also reserve the rights to use another carrier or freight company. If you require that your order ship on your company's FedEx or UPS account number (freight collect or third party) there may be a handling fee per shipment. This fee will be disclosed prior to shipment. Please contact us before submitting purchase orders that include freight collect or third party accounts.

Policies

Santa Ana Wheel / OEM Wheel Shop reserves the right to amend or terminate all or any part of this wholesale contract without cause or prior notice to the customer. Businesses will be notified of account termination and closure on the date of closure. In the event of a conflict between a purchase order and this document, the terms and conditions of this document and any individually provided to customer shall prevail. By making a purchase through Santa Ana Wheel or OEM Wheel Shop, and/or making a purchase order, the customer shall be deemed to accept the terms of this policy. We reserve the right to suspend or cancel any account that violates our terms & conditions.

AUTHORIZATION IS REQUIRED FOR ALL SALES. BY SIGNING BELOW I/WE ACKNOWLEDGE AND AGREE TO THE TERMS AND CONDITIONS. I/WE ARE NOT APPLYING FOR CONSUMER CREDIT.

Printed Name

Signature

Title

Date
